Independent Financial Advice

Dear Clients,

These are extraordinary times, full of uncertainty and unprecedented challenges for the whole country. With the situation changing on a daily basis and in light of the lastest government guidance, we thought it helpful and reassuring to keep you informed of the working practices we are now deploying.

As a precautionary measure against the ongoing risk of COVID-19, we decided that from 9am on Wednesday 25th March, we will temporarily close our offices. However, we've activated our contingency measures to ensure as normal a service continues as possible to meet our clients' needs.

Fortunately the nature of our business means many of our administrative & paraplanning services can continue as normal with staff working remotely from home. Only key staff will now visit our offices as necessary, when they do so we've made sure to implement social distancing and stop all physical interaction in line with the latest health advice.

Our office phones are being diverted, but please only call us if it is an urgent matter. Electronic mail is proving the best and most direct way to contact us, please use office@nexusifa.co.uk, or you can use the contact form on our website.

Under normal circumstances our staff aim to provide a top level of service. Obviously, these are not normal circumstances, so we ask for your patience as we shift emphasis towards email. We would like to thank all our staff and advisers for their dedication and hard work through these unprecedented times.

We will provide further updates should our situation change, in the meantime thank you for your understanding. We hope and trust that you and your family members remain safe and well.

Best regards,

The Nexus Directors

For the most up to date information about COVID-19 please visit: NHS Advice for Eveyone or Public Health England