NEXUS IFA LTD

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Meet the Nexus Team

At Nexus we provide a personalised service to help take the hassle out of finding the right policy, investment, or mortgage. By offering clear, friendly, independent financial advice to our clients they benefit from access to the broadest range of products and services available from the whole of the marketplace.

All clients receive a free initial consultation, so whatever your financial concern, whether it's investments, mortgages, retirement income, or just protecting your family or lifestyle, our advisers have the knowledge and experience to find you the most suitable solution to help you achieve your financial goals.

The Directors

Nexus was originally set up by Phil Frapple and Chris Rigby in 1999, with the aim of providing high quality, clear, friendly, independent financial advice to their clients.

Initially the practice was established as a franchisee' with Allied Dunbar, later becoming an Independent Financial Adviser practice in 2002. Chris & Phil still retain many of their original clients who continue to use, and recommend, our services to others.

Chris Rigby – Director & Independent Financial Adviser

Chris has worked in the Financial Services industry since 1991. Working for eight years running a local Life and insurance agency for a national life company, before helping to form Nexus in 1999.

As an Independent Financial Adviser Chris works as a general practitioner, holding the level 4 Diploma in Financial Planning (Dip. PFS) qualification, awarded by the Personal Finance Society, and also the Mortgage Advice Qualification (MAQ), which permits him to advise on mortgages.

Phil Frapple – Director & Independent Financial Adviser

Phil has worked in the Financial Services industry since 1990. He worked for many years as a sales manager for a leading national life company, before he helped set up the Nexus practice. Initially the practice was established as a franchisee' with Allied Dunbar, later becoming an Independent Financial Adviser practice in 2002.

Phil holds the level 4 Diploma in Financial Planning (Dip. PFS) qualification, awarded by the Personal Finance Society, and a CeMAP qualification from the London Institute of Banking & Finance which allows him to advise on mortgages. Phil is also Chair of the Nexus Investment Committee.

Fran Rigby - Director & Head of Accounts
Fran is responsible for the financial administration of the company. She works closely with the finance team using her experience to ensure good working practices and management of the accounting systems. She oversees all the company's transactions and payroll.

Lisa Frapple - Director & Relationship Manager
Lisa plays a key role in ensuring the smooth running of the business. Working closely with members of the administration team, her main responsibilities include Novations and liaising with Life, Pension and Investment companies.

The IFA Team

Paul Allen - Independent Financial Adviser
Paul has worked in the financial services industry for over 30 years. He has been an Independent Financial Adviser since 2006, running his own business until 2013 when he joined Nexus. He holds the Diploma in Regulated Financial Planning, and when not working is a keen golfer.

Steve Sycamore – Independent Financial Adviser
Steve is based in Exeter, Devon, and covers all aspects of financial planning, including mortgages, equity release, lifetime mortgages, investments, pensions and protection planning. Steve has been an adviser since 1994 when he started work with Prudential. In 2001 he became an Independent Financial Adviser and joined Nexus at the start of 2018.

Andrew Stevenson – Independent Financial Adviser
Andy has over 30 experience in financial services, working with Prudential and then several Financial Advice divisions within major banks. Before joining Nexus in 2024 Andy was an Independent Financial Adviser with a Bristol based firm. Andy is qualified as a Chartered Wealth Manager and is a Fellow of the Chartered Institute for Securities and Investment. He is also a Nexus Investment Committee Member.

Neal Smith – Independent Financial Adviser
Neal joined Nexus in 2024 covering all aspects of financial planning including investment advice. He has worked in financial services for over 30 years, both as an advisor and in investment solutions business development. He is also a Nexus Investment Committee Member.

David O'Hare – Independent Mortgage Adviser
David joined Nexus in 2024 with over a decade of experience in financial services. He is based in Somerset and covers clients right across the South West. David provides advice on all types of mortgages and all aspects relating to protection planning.

The Nexus Admin Team

Liz – Practice Manager
Liz joined the Nexus team in Autumn 2022 and has over 20 years experience in financial services, including as an Independent Financial Adviser, Paraplanner and administrator. Liz is responsible for the organisation of office operations and procedures.

Client Services

David – Head of Client Services
David joined Nexus in the Spring 2022. He is a qualified Chartered Financial Planner, and a Fellow of the Personal Finance Society, with over 30 years experience in Financial Services. He is responsible for the processes and interactions with clients running smoothly.

Adviser Support

Barbara – IFA Support
Barbara joined the Nexus team at the beginning of 2018. She supports the IFA team, liaising with clients and providers, as well as ensuring client communication is of the highest standard.

Reception

Tracy – Client Associate
Tracy joined the Nexus team in Autumn 2022 and is usually the first point of contact for clients and advisers, taking phone calls and dealing with the distribution of incoming and outgoing post. Her role also encompasses general office support.

Admin & Accounts

Emma – Head of Administration & Accounts Administrator
Emma has been with Nexus since Spring 2011 having completed an HND in business studies. Her main responsibility is for the oversight of the office's Administration, she also administers the Financial Accounts.

Martyn – Administrative Support
Martyn worked with Nexus for almost a decade before taking some time away, rejoining the Nexus team in 2024. Apart from his previous experience working with Nexus, he has also worked with another local IFA firm and the DWP. Martyn supports the Admin & Office Teams with everyday procedures.

Sophie – Administrator
Sophie joined Nexus in the Summer of 2024. This is her first admin role since finishing college, and she is passionate about supporting other team members and clients in the day to day running of the office.

Paraplanning

Emma – Head of Paraplanning
Emma joined Nexus in 2024 and has worked in the Financial Service sector for over 20 years. She holds a Level 3 Certificate in Financial Services as well as qualifications in Pensions & Retirement Planning.

Lucy – Paraplanner
Lucy joined Nexus at the end of 2018 as a trainee Paraplanner, supporting the other members of the team. She now holds the level 4 professional qualification Diploma in Paraplanning (Dip PP).

Caitlain – Paraplanner
Caitlain joined Nexus towards the end of 2021 and has an AAT Advanced Diploma in Accounting. She has since gained her professional qualification level 4 Diploma in Paraplanning (Dip PP).

Charlie – Paraplanner Support & Administration Deputy
Charlie joined Nexus in 2021, first as receptionist, then a Case Manager, before moving up to support the paraplanning team. She also holds the role of Deputy Head of Admin assisting in the smooth running of the office.

Case Processing

Viktorija – Case Manager
Viktorija has been with Nexus since Summer 2022, joining as a receptionist, before moving up to become a Case Manager as her industry knowledge advanced.

Chloe – Case Manager
Chloe joined Nexus in Autumn 2022 and has a level 3 Diploma in Business Administration, with previous experience working in a Solicitor's and an Estate Agency.

Sarah – Case Manager
Sarah joined Nexus in Summer 2023 and is an experienced financial administrator, previously having worked for eight years with another IFA firm.

What our clients say

Providing a personalised service as well as good advice is important to us. We're therefore always delighted to receive positive feedback from clients. Here's what a few of them have said about Nexus:

"Very happy… customer service & advice second to none!" Mrs P. - Wiltshire

"Easy to talk to, will explain anything you don't understand, very good service." Mr W. - Devon

"Nexus are always easy to contact and they provide a top service!" Ms. E. - Somerset

"Everything was explained to me… Very professional service." Mrs S. - Wiltshire

"The service was efficient and all information was clearly & simply explained." Mr E. - West Yorkshire

"Nexus were excellent." Mr W. – Somerset

Whether you're looking for financial advice on investments, retirement income, mortgages, or protecting your family or lifestyle, our independent financial advisers have the knowledge and experience to find you the most suitable solution to help you achieve your financial goals.

IN PARTNERSHIP

Clear Concise Financial Advice

Independent Financial Advice